

# Stokes and Renk Coronavirus (COVID-19) Management plan

Stokes and Renk BMW takes the health and safety of our staff and clients seriously. In light of the recent global events relating to Coronavirus (COVID-19), we are implementing a series of measures in addition to our already high standards of cleanliness.

## The measures include the following:

- Practicing social distancing with both clients and Stokes and Renk Staff
- Disinfecting your key upon drop-off
- Disinfect exterior door handle, steering wheel, indicator/wiper switches, driver's door trim and switches, seat, gear shifter and center console prior to us entering the vehicle (using products that won't damage your leather or interior)
- Airing out your vehicle
- The reverse procedure is applied before you collect the vehicle

The above procedures are in place to help protect both you and your family along with our staff, in addition to our standard procedures.

For further information, please call the Australian Government Department Of Health on 1800 020 080.

**IF YOU HAVE ANY SYMPTOMS OR SUSPICION THAT YOU OR A RECENT CONTACT ARE INFECTED WITH CORONAVIRUS (COVID-19) AND YOU OR YOUR VEHICLE HAS BEEN TO US, PLEASE LET OUR TEAM KNOW.**

We can offer a drop-off and collection service (terms and conditions apply) and perform our work without having to make physical contact. We can send detailed reports with images of work required to help you have your vehicle repaired if you are unable to attend our workshop, for whatever reason.

**Contact us for further information on 9381 1155**

**WE ARE CURRENTLY OPERATING BUSINESS AS NORMAL WHILE TAKING SAFETY PRECAUTIONS AS RECOMMENDED BY THE AUSTRALIAN GOVERNMENT.**

**We are resolute in our commitment to keeping you and your families safe on and off the road. Thank you for your continued support from all the staff at Stokes and Renk Subiaco. Take care and stay healthy!**

Yours Sincerley,



Davin Storey  
Managing Director  
Stokes and Renk Subiaco

